



## SUMMARY

SFFCU allows you to request an advance from your Line of Credit from your mobile app through secured messaging. Here's how...

## CONTACT

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# HOW TO REQUEST A LINE OF CREDIT ADVANCE

## Mobile Version

### LOGIN TO YOUR SFFCU ACCOUNT

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- Tap the **Menu** or **More** icon.
- Tap the **Message Center** option.
- Tap **Compose** in the upper right-hand corner of your screen.

### ENTER THE DETAILS OF YOUR REQUEST

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- Select **Subject** by tapping the arrow at the end of the **Subject Line**. Choose **Line of Credit Advance Request**.
- Tap the arrow at the end of the **Account field** and choose the appropriate account.
- **Answer the eight (8) questions** in the message template completely.
- Tap **Send**.

### AFTER YOUR REQUEST IS SENT...

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- Members will receive a secured message indicating their request has been processed or additional information is needed.
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