



SUMMARY

SFFCU allows you to conveniently make transfers to and from external accounts with other financial institutions. Here are the steps if adding from the mobile app.

Note: It may take up to 3 days for SFFCU to verify your external account.

CONTACT

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HOW TO SET UP AN EXTERNAL ACCOUNT

Mobile Version

LOGIN TO YOUR SFFCU ACCOUNT

- Tap the **Transfers** widget icon.

ADD THE EXTERNAL ACCOUNT

- Tap **Add Account** in the upper right corner of the screen.
- Tap **External Account** in the upper right corner of the screen.
- Enter the information for your external financial institution. Tap **Continue**.
- Select how you want to receive a verification code and tap **Agree** to any disclosures.
- You will receive a notice that two small trial deposits will be sent to the external account for which you just provided information.

VERIFY THE EXTERNAL ACCOUNT

- To verify the external account, SFFCU will transfer two small deposits into the external account. When the deposits have been made to your external account, you will receive a notice to “**Confirm trial deposits**” the next time you log in to your SFFCU app.*
- Tap the **Confirm** button next to the pending external account.
- Access your external account and locate the two, small SFFCU deposits.
- Enter the amounts of the deposits in the order they were received in your external account as **First Deposit** and **Second Deposit**. Tap **Confirm**.
- Your external account is now available for transfers.

**The money transferred will be returned to your SFFCU account.*