

E-access Enrollment- Getting Started

(Required during FIRST login only)

1. Visit our home page <http://www.statefarmfcu.com> and click on **New Users/Click Here** on the upper right hand corner.



2. A welcome page will populate, click **Let's get started**.
3. Review terms and conditions, **check the box** to agree to the above terms and conditions, then click **Next**.
4. Enter your 7-digit member number and the random code displayed on the screen. Click **Next**.
5. Enter your residential city, residential ZIP code, and date of birth. Click **Next**.
6. To ensure our information on file is accurate, select a preferred method to receive an enrollment code.
(Email/Phone/Text)

Email Me an Enrollment Code →
 Phone Me an Enrollment Code →
 Text Me an Enrollment Code →

7. Select an email address/phone number/carrier (Drop downs will only populate contact information on file, if the information you would like to use is not listed please give us a call), then click **Send Me a Code**.
8. Please allow a few minutes to receive the code, then enter the code in the Enter Code field. (The code is valid for only 15 minutes and may only be used once) Click **Next**.
9. Choose or create your 3 security questions. You can use our pre-defined questions, but we encourage you to create your own. Questions do not need to be in a question format. Select your questions first and then type the answer to each. The system is case sensitive. Some sample questions are:

Choose 3 questions to be used during login or Password reset to verify your identity

1

Choose a question...

2

Choose a question...

3

Choose a question...

NEXT →

- Mother's maiden name
- Favorite sports team
- Favorite color
- Name of street you grew up on
- Name of school mascot
- Oldest child's middle name

10. Enter/create a Security Key. (This Security Key is used to help you identify E-access as a legitimate site.)

Enter your email address if not pre-populated.

Create a User ID. The User ID must be between 5-20 characters and is **case sensitive**. It may consist of letters (upper & lower case), numbers, and dashes [-], or underscores [_].

Create a password. The password must be between 8 and 10 alpha-numeric characters and is **case sensitive**. You will need to include 3 of the 4 following criteria:


- Upper-case letter
- Lower-case letter
- Number
- Symbol - the following symbols are not allowed: ~ (tilde) | (pipe) , (comma) and @ (at sign)

Click **Finished**

Last Step... Choose your login information

Enter Your Security Key

Example: If you type in the word "Philanthropy", this will then become your security key/word.
You will see this key/word appear combined with a watermarked logo while you are logging into your account. Similar to the example below:



Enter Your E-Mail Address

PLEASE NOTE: You will use this information the next time you log in.

Create a User ID

Enter your new Password

Confirm your new Password

Password length is a **minimum of 8** and a **maximum of 10** and must contain at least 3 of the following: Upper-case letter, lower-case letter, number, symbol. Please note: Your pin is case sensitive and the following symbols are not allowed: ~ (tilde) | (pipe) @ (at sign) and , (comma).

FINISHED →

11. Enrollment completed, click **Continue** to gain entrée.

Congratulations... Your enrollment is complete!

APPROVAL COMPLETED

Thank you for enrolling in E-access. We have verified your information with our records. Please call us at 888-521-5209, option 4 if you have any questions about your E-access Enrollment.

CONTINUE →

If you have any problems or questions enrolling in E-access please contact a Credit Union Specialist at 888-521-5209 Option 4.